



COLLECTOR I

Responsibilities

As a member of our Collections department you will review delinquent accounts, initiate collection action via telephone and written correspondence, skip-trace and negotiate repayment options.

Qualifications

- ✓ 2-5 years of consumer collections experience including working knowledge of collection laws and bankruptcy regulations required
- ✓ Experience with vehicle repossessions a plus
- ✓ Position requires strong verbal and written communication skills, basic PC skills and the ability to multi-task in a fast paced environment

Typical Work Schedule

Monday - Friday

2 days | 11:30am - 8pm

3 days | 8:30am - 5pm

every other Saturday | 8:30am - 1pm

We are an Equal Opportunity Employer

Our highly competitive compensation and benefits packages include:

- Health Benefits (Medical & Dental)
- Life and AD&D Insurance
- Short/Long Term Disability Insurance
- AFLAC Voluntary Insurance: Personal Accident, Cancer, & Vision Plans
- 401(k) Retirement Plan with Match & Safe Harbor Contributions
- Flexible Spending Accounts: Health and Dependent Care
- Educational Assistance and Tuition Reimbursement
- Metro University- our in-house career path program
- Employee Recognition Programs
- Employee Assistance Program (EAP)
- Employee Banking Benefits
- Sales incentive plans for frontline employees
- Generous Paid Time Off policies

